

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant. Ravindra K. Shetty et al.

Title:

Filed:

SYSTEM AND METHOD FOR BUSINESS GOAL-OPTIMIZATION WHEN CUSTOMER

DEMAND CANNOT BE SATISFIED

Docket No.:

H0002099 (256.101US1)

June 27, 2001

Examiner:

Unknown

Serial No.: 09/893091

Due Date: N/A

Group Art Unit: 2163

RECEIVED

APR 0 7 2004

GROUP 3600

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

 \underline{X} A return postcard.

X Notification of Change of Correspondence Address (1 Page).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

Customer Number 000128

Atty: Bradley A Forrest

Reg. No. 30,837

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 20 day of March, 2004.

Gina M. Uphus

Name

Signature

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

(GENERAL)